A FRAMEWORK FOR ASSESSING
SUPPLY CHAIN FLEXIBILITY

Nowadays companies are forced to streamline their efforts to guarantee a high performance. In order to maintain this performance the whole supply chain (SC) has to respond quickly and cost effectively to disruptions/changes in the environment. Therefore, improvements of the flexibility of the entire supply chain are necessary. We call the flexibility of supply chains, supply chain flexibility (SCF). In this contribution we will present the basics SCF and provide a conceptual framework to assess the contribution of supply chain management (SCM) measures to SCF. Therefore, we define coherent parameters enabling an indication of SCF. Furthermore, exemplary measures and their effects on those parameters will be presented.

Supply chain flexibility, flexibility management, flexibility parameters

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